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December 31, 2024

To Our Valued Customers,

It is with profound sadness and a deep sense of loss that I inform you of the passing of our beloved President and CEO, Frank Granara Sr. He passed away suddenly on December 28th due to an apparent heart attack. His unique vision, leadership, and dedication to General Insulation were the cornerstones of our success. He will truly be missed.

I will continue to oversee the day-to-day operations, reporting to the Board of Directors as they put Frank's transition plan in place. More details will follow soon.

The Board of Directors and myself want to assure you that the transition plan is clear and robust and will be implemented seamlessly. The company's focus on operational efficiency and customer service, that has become the hallmark of Frank's influence on the business, will continue uninterrupted. Therefore, it will be business as usual, exactly as Frank would wish and expect.

A memorial service will be planned at a future date. Our thoughts and prayers are with Frank's family during this most difficult time.

Allen Zaepfel, COO

A handwritten signature in black ink that reads 'Allen Zaepfel'.

General Insulation Company